



THE TRIAL COURT OF MASSACHUSETTS
EXECUTIVE OFFICE OF THE TRIAL COURT

John Adams Courthouse
One Pemberton Square, 1M
Boston, MA 02108

Paula M. Carey
Chief Justice of the Trial Court

John A. Bello
Court Administrator

VIA ELECTRONIC MAIL

January 6, 2022

David J. Holway, National President
National Association of Government Employees
159 Burgin Parkway
Quincy, MA 02169

RE: Court Officer Academy Assessment

Dear President Holway:

Thank you for your letter of January 5, 2022, requesting a copy of the Report of the Massachusetts Trial Court Officer Academy Assessment Team. As you are aware, the purpose the assessment was to review the "policies, procedures, practices, curriculum, format, and culture" of the Trial Court Officer Academy and to make "professional assessments" as to those topics. We acknowledge that this assessment was undertaken in response, in part, to issues raised by NAGE and, therefore, appreciate your interest in its conclusions and particularly its recommendations.

As you would expect following a lengthy review, the assessment contains a significant amount of confidential personnel information. We worked, therefore, to strike the appropriate balance between transparency and protecting the privacy rights of the employees discussed within the report. Appended to this letter you will find a redacted report which we believe accomplishes both goals.

We understand that this is an important first step in continued conversations with NAGE about the Court Officer Academy and its future. We look forward to continuing this dialogue.

Sincerely,

Paula M. Carey
Chief Justice of the Trial Court

John A. Bello
Court Administrator