



National Association of Government Employees

AFFILIATED WITH THE SERVICE EMPLOYEES INTERNATIONAL UNION

April 7, 2020

Governor Charles Baker
Commonwealth of Massachusetts
Massachusetts State House,
Room 280 Boston MA 02133

Dear Governor Baker,

We are writing today to follow up on our letters of [March 26th](#) and [March 27th](#), wherein we requested immediate closure of all branches of the Registry of Motor vehicles. Since our last letter to you the number of positive COVID-19 cases, exposure and increasingly dangerous health and safety violations at RMV branches continues to increase. These incidents are a public safety hazard and not only a cause for alarm for NAGE members, but also for the citizens they serve. We believe that closure of the remaining RMV branches is absolutely necessary and the only way to prevent the ongoing spread and exposure of COVID-19 occurring at RMV branches that remain open.

As the crisis escalates, the matter of closing down branches has reached life or death. Our members are being forced to deal directly with the public without protections in place to guard their health and safety. We have been in constant contact with the designated RMV representatives, but to no avail. Open branches have no safety partitions between the employees and the public, and the safety supplies such as gloves and hand sanitizer remain critically understocked. Non-emergency transactions without appointments continue, in direct violation of your Executive Order.

Yesterday, the Trial Court issued an order to close the Trial Courts to the public, taking progressive action to protect the citizens of the Commonwealth and the Trial Court staff. We ask that you do the same at the RMV. Lastly, linked below you will find the actions taken by many states across the country to close the DMV branches and/or provide online-only transactions at their DMV due to the COVID-19 pandemic. It should be noted that in many states with far fewer positive cases and deaths, the leadership has taken progressive action and closed their DMV branches.

We again ask that you take decisive action now and close all RMV branches in Massachusetts. We ask for your immediate response, as our previous letters have gone unanswered.

Sincerely,

A handwritten signature in black ink that reads 'David J. Holway'.

David J. Holway
NAGE National President

[COVID-19 Actions Taken to Close DMVs, by State](#)

