

Lauren Langione
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CSR II
Watertown RMV
Years of Service: 15



Q: What is one aspect of your job you enjoy?

A: Helping customers on a daily basis

Q: What has your experience been working at the RMV during the COVID-19 crisis?

A: It was stressful at the beginning but as the days and weeks went by and more PPE available, plexiglass was installed, an appointment-based system was used, and more cleaning done it got easier to work with the public.

Q: Why did you become a Steward?

A: Because I wanted to help my fellow workers know their rights

Q: What's a fun fact about yourself?

A: I was born on JFK's birthday.